**Use Case 0002 – Business to Customer**

**Use Case Info:**

**Use Case Name:** UC0002 **-** Business to Customer

**System:** The Idaho Souvenir Store website

**Actor:** Regular customer ordering products and wanting pickup option.

**Use Case Description:**

**Scenario:** The scenario for this use case is a customer that would like to purchase products and have them available for pickup

**Trigger:** Customer logs in

**Preconditions:** Customer has active account with privileges for purchasing items.

**Steps:**

1. Customer finds products to buy.

2. Customer adds products to cart.

3. Customer clicks on the check out page.

4. Customer selects pickup.

5. Customer enters financial info.

6. Customer clicks order.

7. Store curates order and has it stored for pickup.

**Postconditions:**

1. Customer arrives and picks up item

2. Customer contacts store with any concerns.

3. Adjustments are made for customer concerns.

4. Return window closes.

5. Order archived.

**Exceptions:**

Customer calls to place order.

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| **Date** | **Version** | **Name** | **Description** |
| 11/12/2021 | 1.0 | Atlee Hlavinka | Approval of Use Case Scenario |